accessIndiana www.IN.gov





Harnessing the Power of IN.gov

Laura Lindenbusch laura@www.IN.gov Monday, April 17, 2006





Presentation Overview

Introductions

IN.gov Basics

Navigating the IN.gov Portal

Helpful Tips & Tools

Service Demos



Is IN.gov Working for You?



Who's using IN.gov?

How often?

What are your favorite services?





IN.gov Basics

IN.gov is the State's official Web portal

The portal – also known as *accessIndiana* – debuted in December 1995

The portal has more than **300,000 pages** of information and hundreds of interactive services

Portal accesses average over 40 million per month and reached **51.5 million** – an all-time record – in March. By comparison, in 2001, the portal averaged 11 million accesses per month







IN.gov Basics

99% of all information and services available at IN.gov are free to the public

All state departments, agencies, boards and commissions have a Web presence on IN.gov, creating efficiencies by providing information online through a common portal

More than 44% of accesses to IN.gov are done while government offices are closed







IN.gov Basics

What did Hoosiers accomplish online via IN.gov in 2005?

362,000 license plates renewed

98,000 hunting & fishing licenses purchased

135,000 limited criminal histories obtained

136,000 professional licenses renewed

65,000 campground reservations made

70,000 UCC financing statements filed

First in Line,

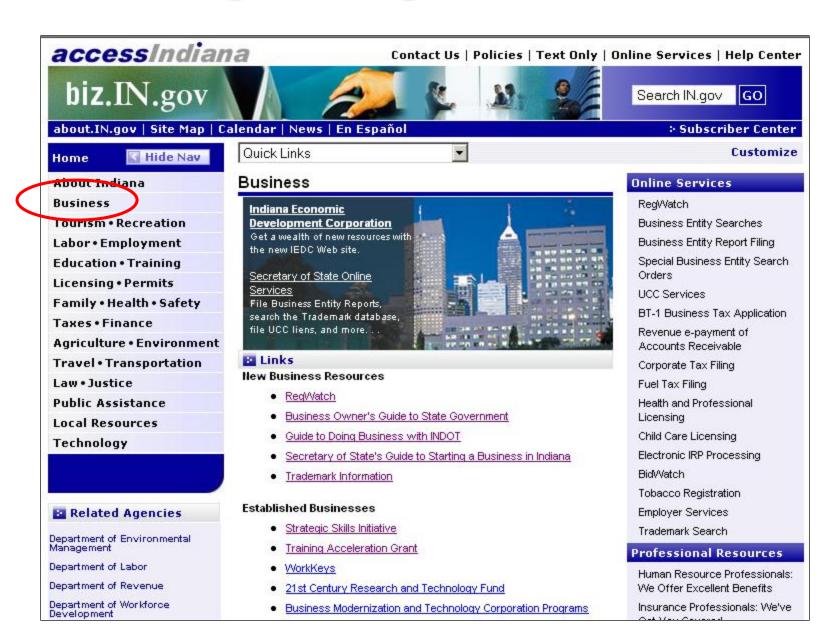




There is no wrong way to find what you need on IN.gov



Navigate by category or topic

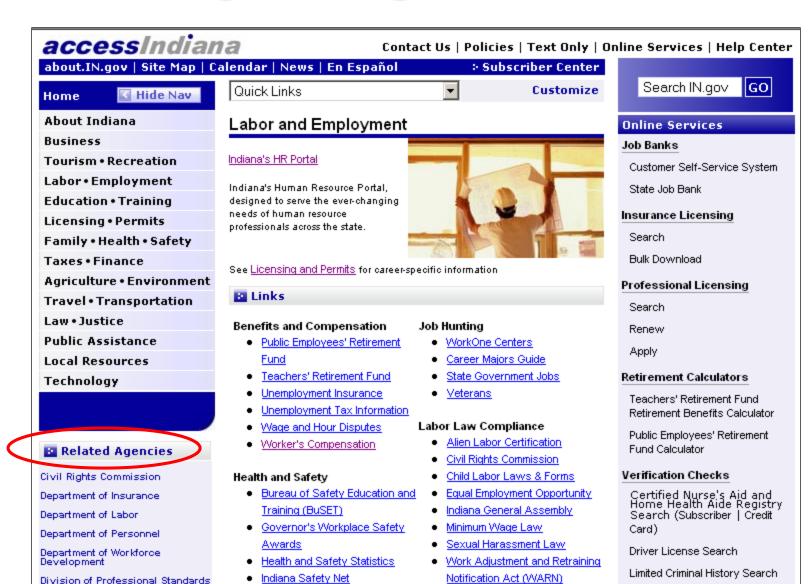


Each category contains sites and services relevant to that topic

Professional Licensing Agency

DOLLAR - CALLES - DAMAGE - CALLES

Hiring and Recruiting

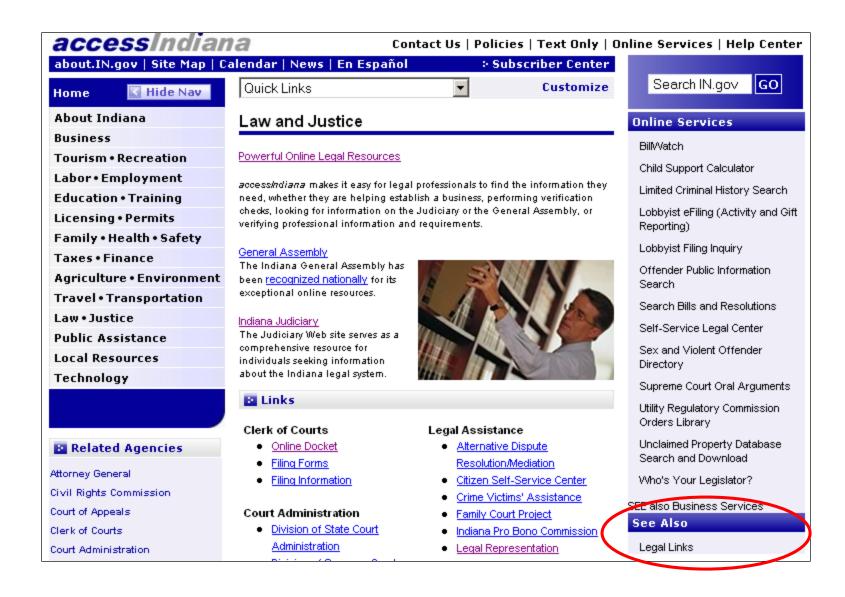


State Government Employment

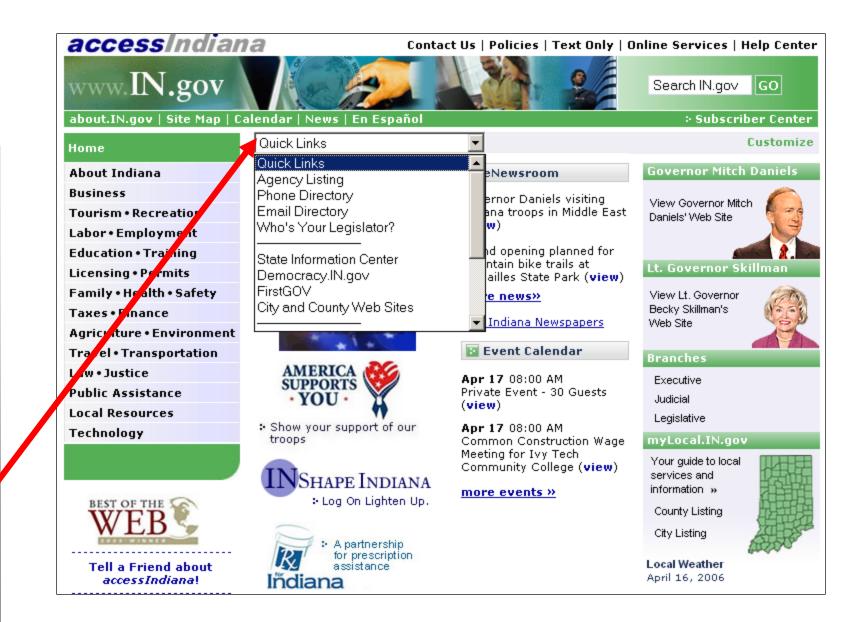
Medical License Verification

Search

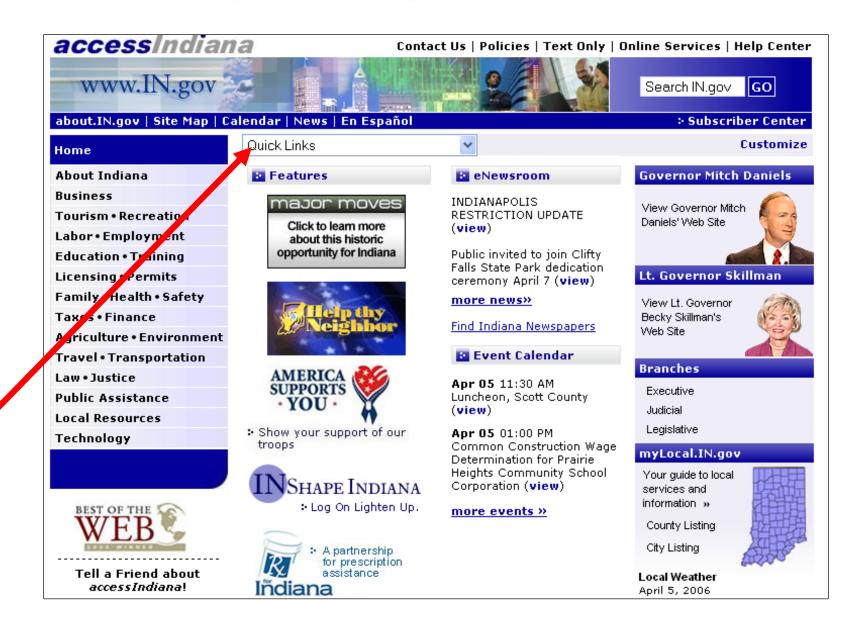
Choose a related agency to find specific info



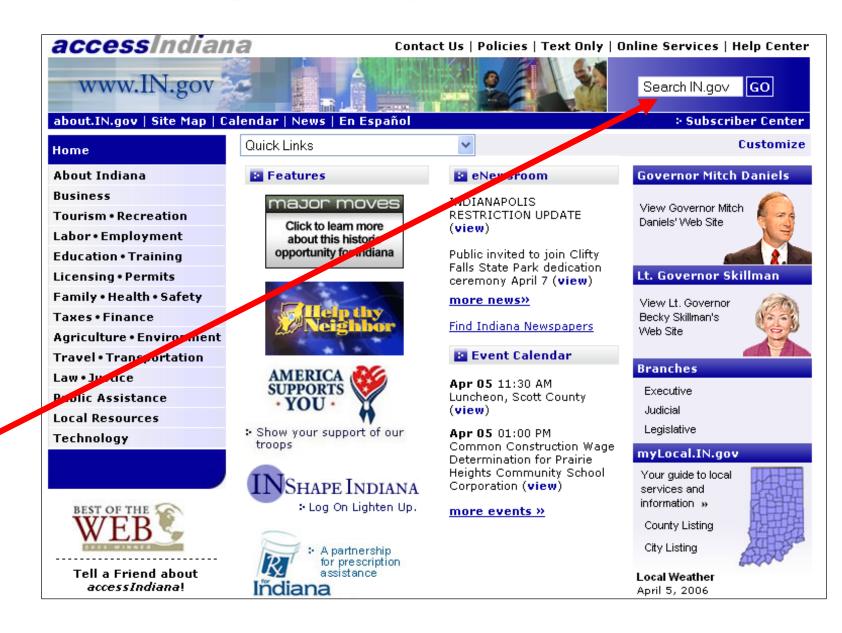
Find links to related sites



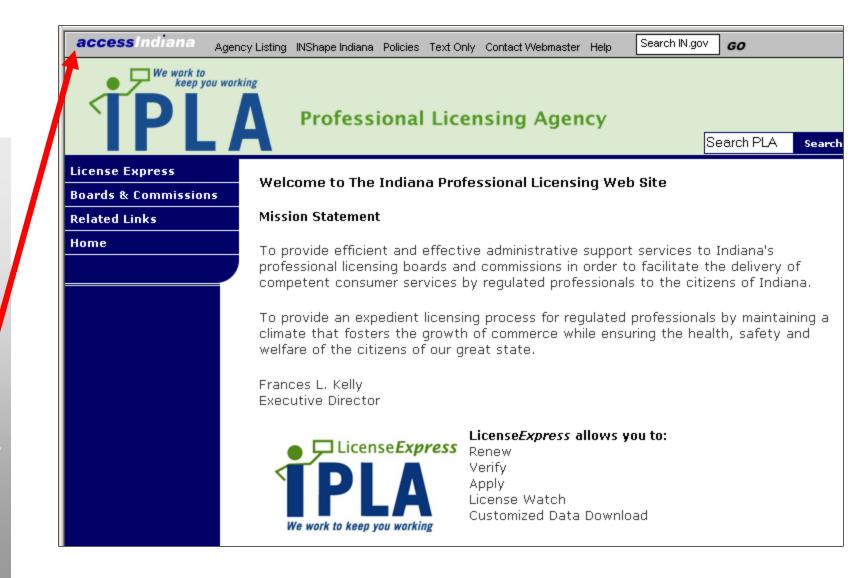
Use
Quick
Links
to easily
access
popular
info



Use Quick Links



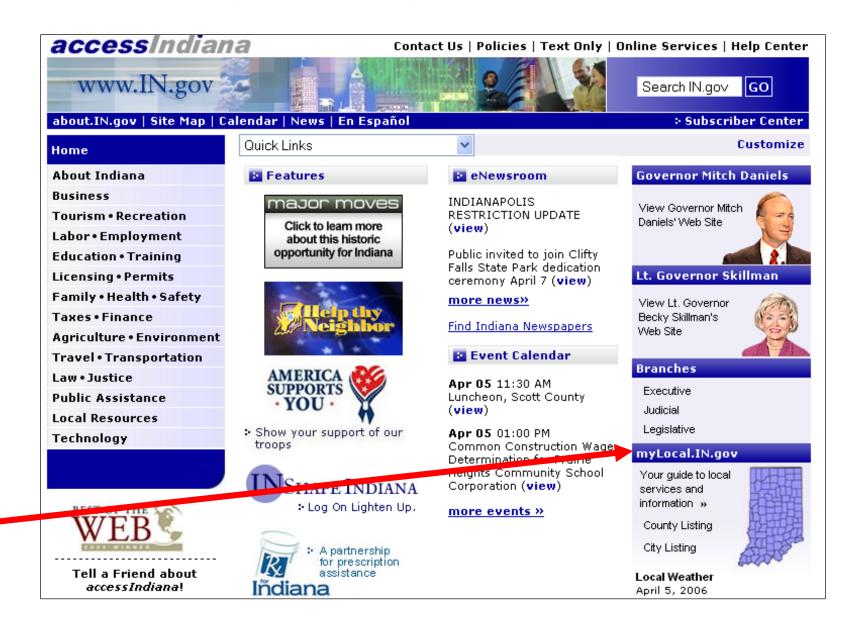
Find it thru a Google search



From any agency site, use the Global IN.gov Header



Try the Online Services page



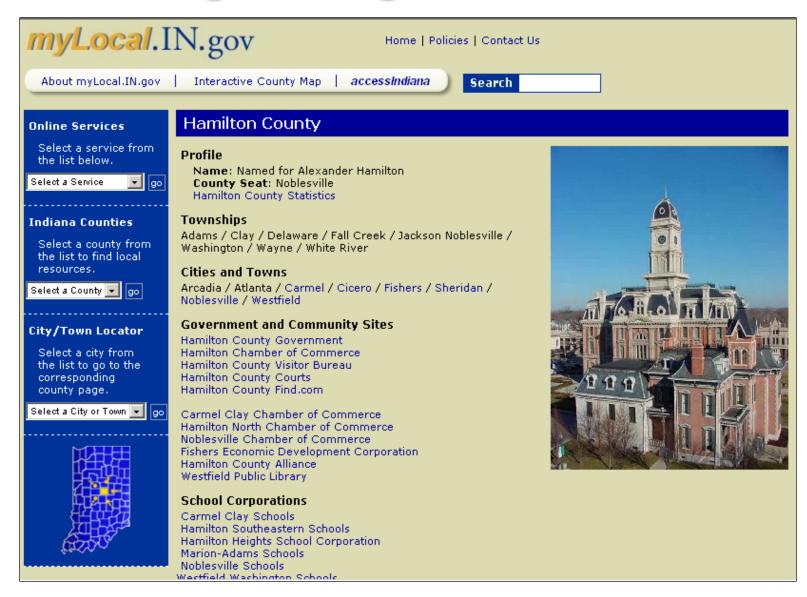
Go directly to a miniportal by entering special Web address



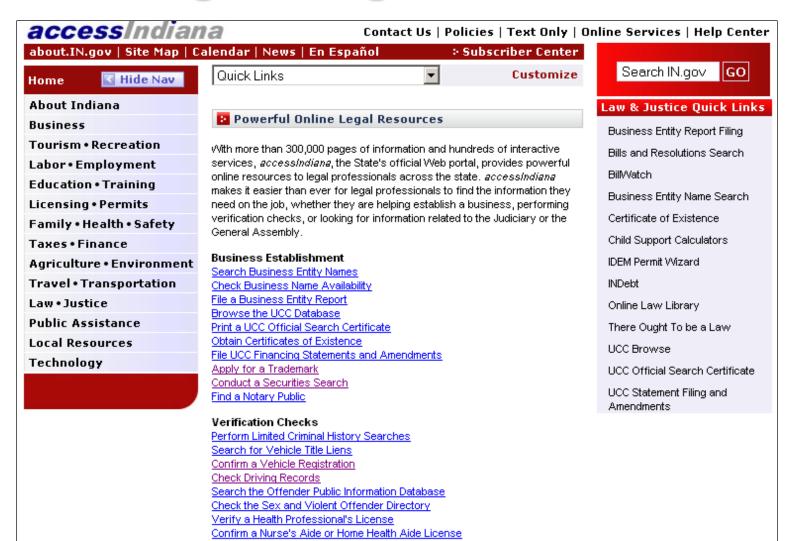
Indiana Community Network Association

Find county and city sites and services at

myLocal.IN.gov



Find info for all 92 counties at



Verify an Attorney's Standing with the Bar-

Judicial Information

Find legal sites and services at

legal.IN.gov

accessIndiana

www.HR.IN.gov accessIndiana **Local Government HR Home** Employment • Recruiting Verification Checks Job Listings Compensation Education • Training Labor Law Health/Safety Associations Contact Us We offer **Excellent Benefits**

Indiana's HR Portal is intended to serve the ever-changing responsibilities and needs of human resource professionals by providing state and local government information needed during the hiring process and throughout an employee's tenure with a company or organization. It also provides helpful links to Human Resource Association Web sites and Indiana job banks. Indiana's HR Portal is continually being updated with more information and

Subscribe!

INDIANA'S HUMAN RESOURCE PORTAL

As you access these Web resources, please note that this site should only serve as a reference. It may not provide all state and local government information / services / forms needed when making a new hire. Please refer to your company's hiring policies when making employment decisions.

recommendations for this portal, please send us your comments.

services, so please check back periodically. If you have

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Search

When it comes to health, Indiana is first in the things we want to be last in. We're near the top nationally of every negative health measure including obesity. To encourage Hoosiers to get fit, Governor Daniels has asked Hoosiers to sign up for INshape Indiana. HR directors — use this great online program to sign up employees to help them track progress and earn valuable rewards.

Quicklinks

Moving to Indiana

Limited Criminal Histories

Public Offender Search

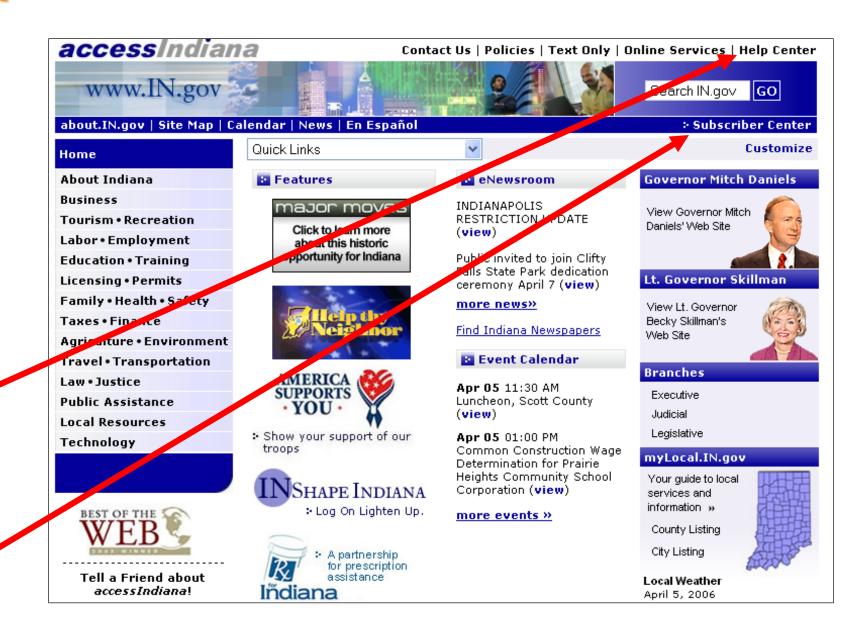
Sex and Violent Offender Search

BMVExpress Services

Professional Licenses

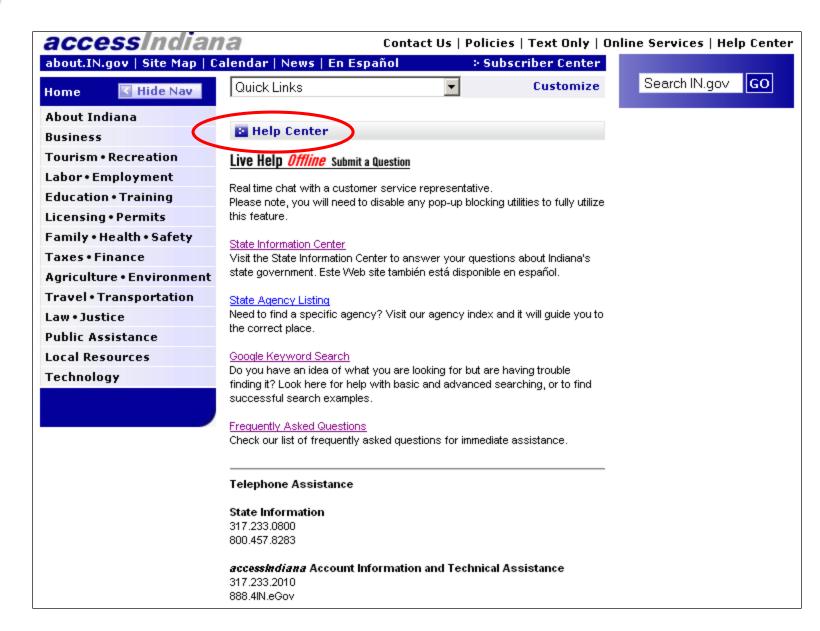
Find human resources sites and services at





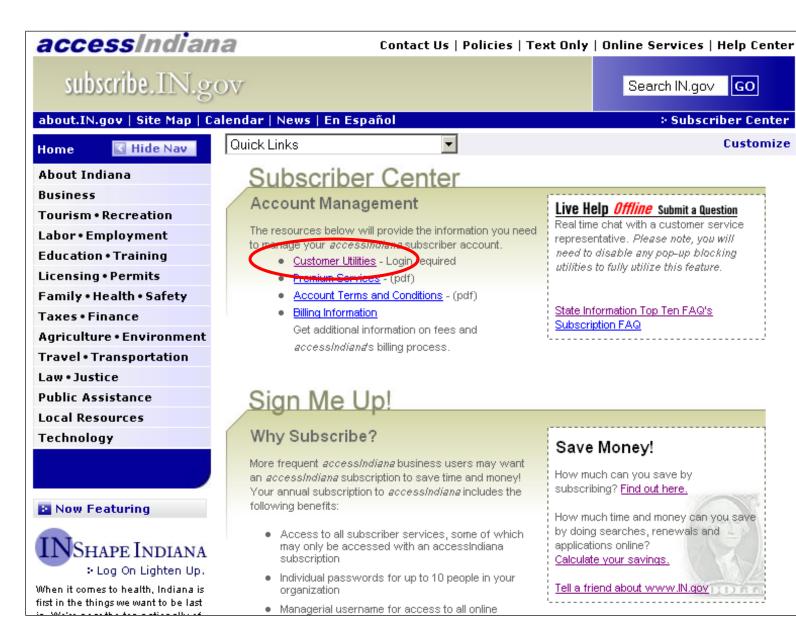
Help is available when you need it

Account tools are at your fingertips



Live Help available during business hours

More
options
to help
you find
what you
need



Customize

Manage Your Account

Change password

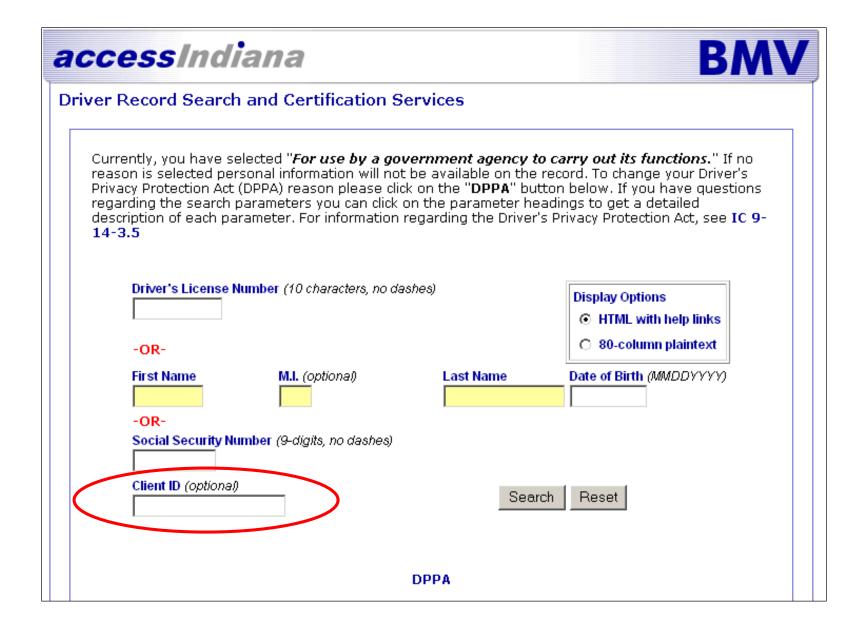
Billing summary

Admin **Utilities**



Review online activity for any given month

Client ID summary for charge-backs



Enter
Client ID
on feebased
services
for
chargebacks



SIC Home page

State Information Center

State Information Search | Business Owner's Guide | State Phonebook

We come to the State Information Center,

The State Information Center is your single point of contact for questions about state government. We are available to help you by phone Monday through Friday, 7 a.m. to 5 p.m., and are always happy to answer your questions via email.

With more than 70 state agencies, approximately 38,000 employees, and more than 800 worksites around Indiana, state government can be confusing. In response, the State Information Center, has been created to improve customer service to Hoosier residents.

Live Help Offline Submit a Question

Real time chat with a customer service representative. Please note, you will need to disable any pop-up blocking utilities to fully utilize this feature.

Available Monday through Friday, 8 a.m. to 5 p.m. Eastern.

The State Information Center has been established as a central point of contact for businesses and the general public to find answers to questions relating to all aspects of state government. The goal of this service is to make government more responsive to residents by providing answers to their requests for information and printed materials or referring them to the appropriate source.

Out of state callers can reach the State Information Center at 1-(317)-233-0800, while in state callers can call a toll-free number 1-800-45-STATE (1-800-457-8283), both of which can now be accessed for accurate information regarding state government. The telephone lines are now available Monday through Friday, 7:00 a.m. to 5:00 p.m. The office is open for walk-in assistance, or you can e-mail your questions to us 24 hours a day.

We look forward to hearing from you.

State Information Center

Live Help available during business hours

Search
SIC
help
database

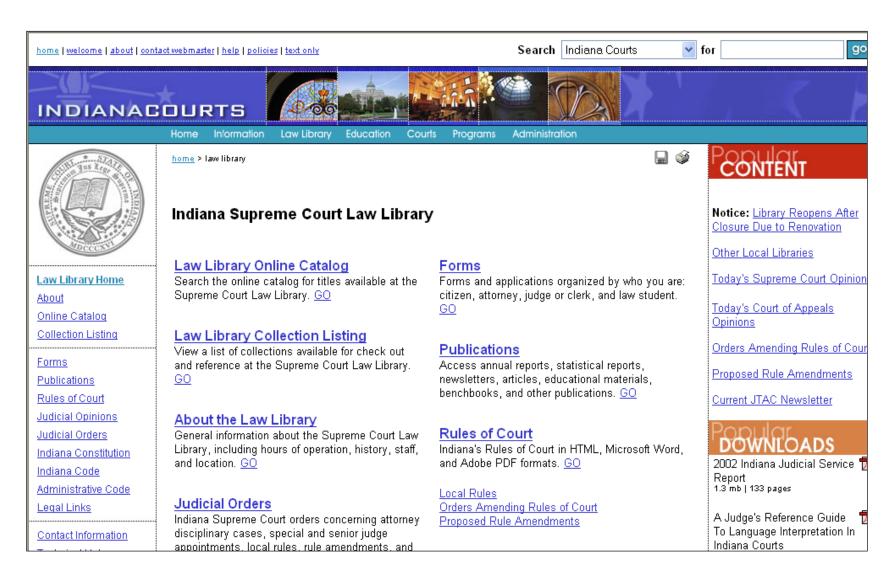
www.IN.gov/dor



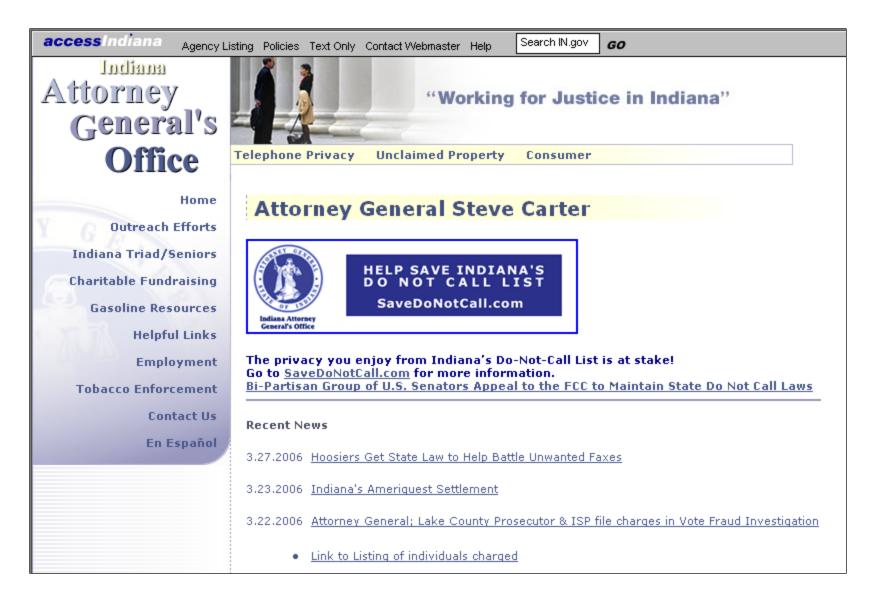
www.IN.gov/judiciary



www.IN.gov/judiciary



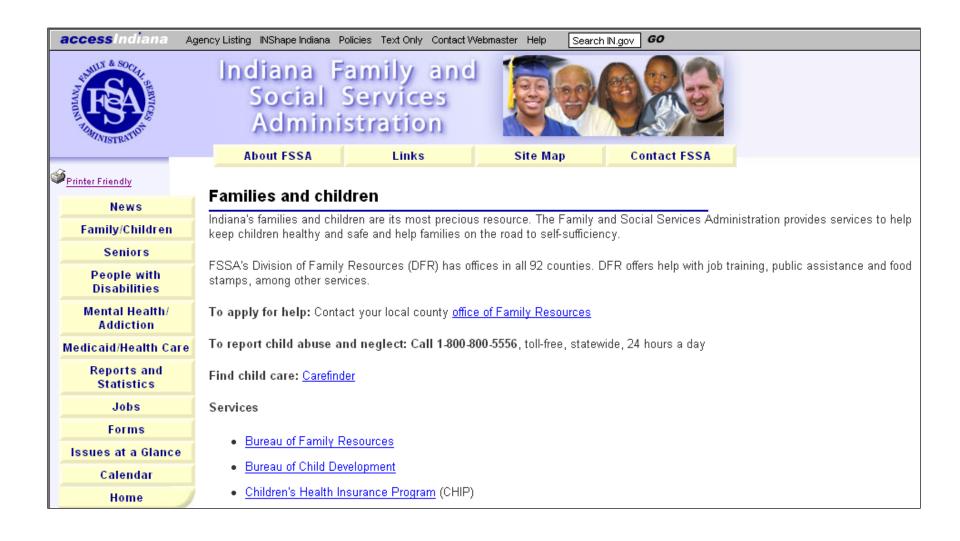
www.IN.gov/attorneygeneral



www.IN.gov/legislative



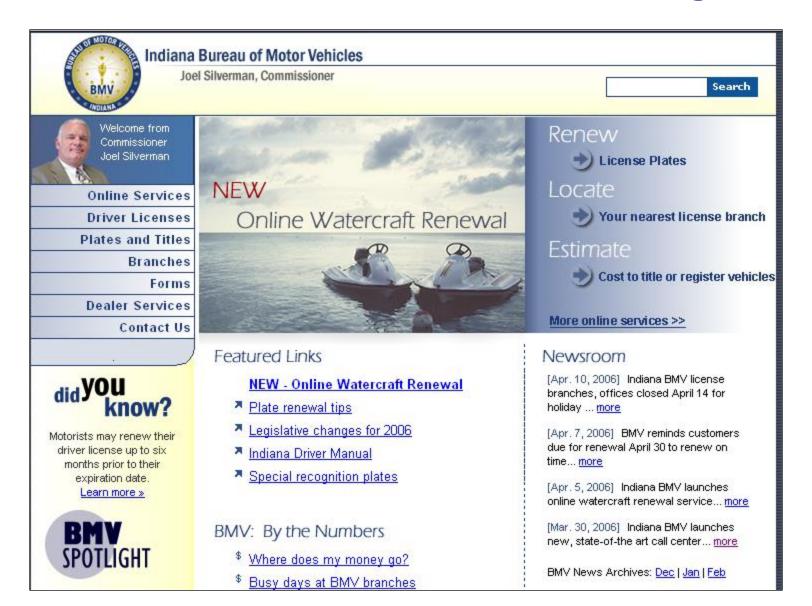
www.IN.gov/fssa



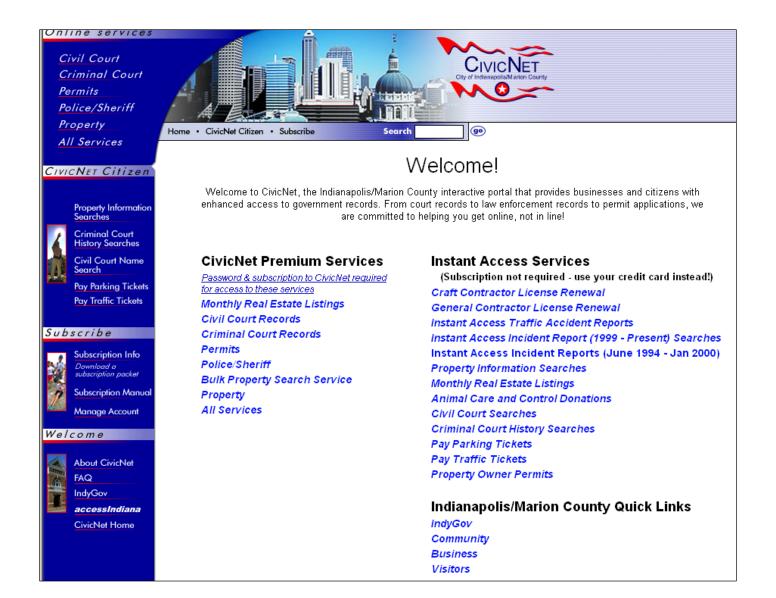
www.IN.gov/sos



www.IN.gov/bmv



www.CivicNet.net







IN.gov Service Demos

- myLocal.IN.gov Portal
- Legal.IN.gov
- Driver License Search & Certification
- Business Entity Name Search
- Name Availability Search
- Certificate of Existence
- Browse UCC Search
- File UCC Financing Statement
- Trademark Search

Coming soon...Register a new business online

First in Line,



First in Line,

Every Time

What's IN it for You?

- Hoosier Lottery Numbers
- Vehicle Tag Renewals
- Watercraft Renewals
- White River State Park Pass
- Campground and Inn Reservations
- Hunting and Fishing Licenses
- Unclaimed Property Search
- U-Pick Farms and Farmers Markets
- Childcare Finder
- Who's Your Legislator?

www.IN.gov/hoosierlottery

www.bmvexpress.IN.gov

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www.IN.gov/whiteriver

www.camp.IN.gov

www.outdoorindiana.IN.gov

www.IN.gov/attorneygeneral

www.IN.gov/isda/market

www.childcarefinder.IN.gov

www.legislators.IN.gov







Thank You!

Questions & Answers

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